

# Vaisala Lifeguard TSS928



## Secure your Investment with a Vaisala Service Contract

Vaisala Lifeguard TSS928 is a scheduled maintenance program assuring the reliability, availability and optimal performance of your Vaisala Thunderstorm Local Lightning Sensor TSS928™. Depend on Vaisala Lifeguard – when uncertainty is not an option.

[www.vaisala.com/thunderstormlifeguard](http://www.vaisala.com/thunderstormlifeguard)

# Vaisala Lifeguard TSS928 – Service Contract Options for Vaisala Thunderstorm Local Lightning Sensor TSS928™

TSS928 SYSTEM	Extended Warranty	System Configuration	Vaisala HelpDesk and Telephone Support	Express Factory Repairs	Advance Exchange
SILVER	X	X	X	X	
GOLD	X	X	X		X

## MAXIMIZE THE VALUE OF YOUR INVESTMENT IN VAISALA TECHNOLOGY

The Vaisala Service Contract is a comprehensive service structure that covers all aspects of preventive and corrective maintenance for Vaisala products.

## LIFEGUARD RELIABILITY

Lifeguard is available only from Vaisala. To purchase your Service Contract or learn more contact your Vaisala sales representative or visit [www.vaisala.com/thunderstormlifeguard](http://www.vaisala.com/thunderstormlifeguard)

## SERVICE DESCRIPTIONS

### Advance Exchange

The Advance Exchange service will maximize system uptime and ensure that mission-critical spare parts are available. In response to an advance exchange request, Vaisala will send a replacement part within one business day via overnight shipping.

### Express Factory Repairs

Express Factory Repairs is a service for Silver level customers that ensures 14 days repair cycle time.

### Extended Warranty

Keep your system protected with an Extended Warranty. Vaisala will continue to provide repairs and replacements for defective parts after the initial one year warranty has expired.

### System Configuration

A Vaisala service engineer will be available to assist with any hardware changes or software configuration, so you can be confident your Thunderstorm Warning System is optimized at all times.

### Vaisala HelpDesk and Telephone Support

Our service team is committed to customer satisfaction. A dedicated Vaisala Service Engineer will be available to assist with any questions or problems you may encounter. Most questions sent via fax or email will be addressed within one business day.

[www.vaisala.com/thunderstormlifeguard](http://www.vaisala.com/thunderstormlifeguard)

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